



Trend Micro™ HOSTED EMAIL SECURITY

Stop spam. Save time. Sleep easy.

Email is mission-critical, but spam and email-based malware are growing exponentially and it's difficult to keep up. In addition, with the rise of targeted spear-phishing, even your savviest employees can mistakenly click on a malicious link and expose your enterprise to cybercrime. At the same time, other critical IT projects are demanding your attention, but that doesn't mean you can afford to neglect email security maintenance and potential targeted attacks.

Trend Micro™ Hosted Email Security is a no-maintenance-required solution that delivers continuously updated protection to stop spam, malware, spear-phishing, and advanced targeted attacks before they reach your network. Email Encryption is included in the base offering.

Hosted Email Security customers are covered by a contractually-binding Service Level Agreement (SLA). If we don't deliver, you're eligible for money back.¹

Hosted Email Security protects Microsoft Exchange, Microsoft Office 365, Google Apps, and other hosted and on-premises email solutions. It protects more than 50,000 companies around the globe.

Protection Points

- In the cloud

Threat Protection

- Spam
- Viruses
- Spyware
- Spear-phishing
- Targeted attacks

“We signed up for the free 30-day trial license of Trend Micro Hosted Email Security and our spam problem disappeared overnight.”

Rico Horsley, Partner
Metro Law

WHAT HOSTED EMAIL SECURITY CAN DO FOR YOU

Stops spam

- Helps you reclaim productivity and bandwidth
- Rated #1 for stopping spam and phishing attacks, achieving the highest catch rates in [independent competitive tests by Opus One](#)
- **99%+ spam blocking** with no more than .0003% false positives and zero email-based viruses

Saves time

- Helps free your time to implement critical business initiatives
- No maintenance required since Trend Micro experts continuously implement all updates, patches, and hot fixes 24x7
- Spam quarantine managed by end users— not IT staff

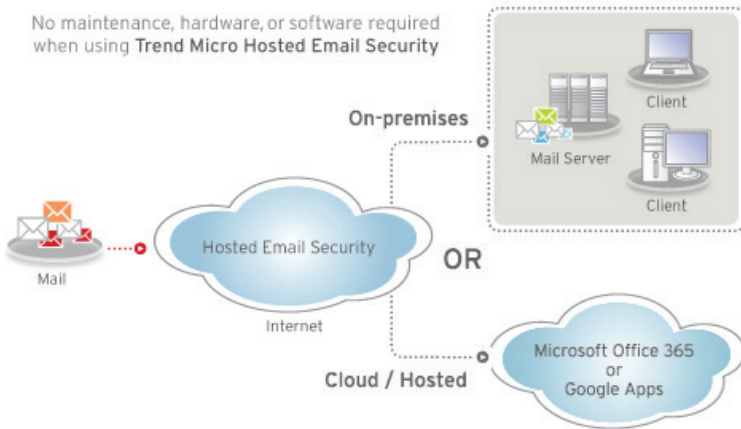
Gives you peace of mind

- **100% service availability** with no more than one minute of mail delivery latency
- Included policy-based encryption automatically enforces compliance requirements and protects confidential information
- The **Trend Micro™ Smart Protection Network™** cloud-based global threat intelligence rapidly identifies new threats and continuously improves protection against known threats
- Included 24x7 technical support gives you extra peace of mind

SERVICE LEVEL AGREEMENT PROVISIONS	HOSTED EMAIL SECURITY
Availability	100% uptime
Virus protection	Zero email-based viruses
Spam-blocking effectiveness	99% or better
False positives	No more than .0003%
Support responsiveness	Matches incident severity
Email delivery latency	No more than a one minute latency

¹ Money-back remedies are defined in the Trend Micro Hosted Email Security Service Level Agreement.

No maintenance, hardware, or software required when using Trend Micro Hosted Email Security



Office 365

Protection from spear-phishing -

[See how easy it is to integrate Trend Micro Hosted Email Security with Office 365](#)

Targeted Attack Protection

Trend Micro Hosted Email Security provides protection against targeted invasions using enhanced social engineering attack protection, web reputation, and new detection engines. It also employs cloud-based threat analysis to block highly targeted email attacks by using exploit detection and sandboxing. Integration of these components enables you to defend against targeted attacks. This comprehensive targeted attack protection is included in Hosted Email Security at no extra charge.

Social Engineering Attack Protection

Detects spear-phishing emails by correlating email components, such as the header, body, and network routing using our new [Social Engineering Attack Protection](#) technology.

Enhanced Web Reputation

Enhanced technology from the Trend Micro Smart Protection Network scans URLs embedded in emails and blocks URLs leading to malicious sites.

Advanced Threat Scan Engine

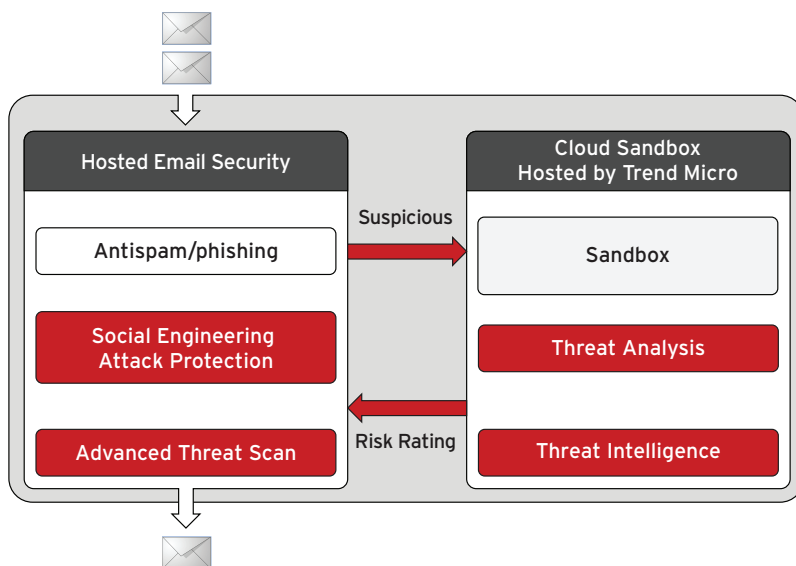
Detects advanced malware in PDF, MS Office, and other documents using static and heuristic logic to detect and examine abnormalities in addition to known and zero-day exploits.

Cloud Sandbox

Provides automatic in-depth simulation and analysis of potentially malicious attachments including executables and common office documents in a secure sandbox environment hosted by Trend Micro.



Securing Your Journey to the Cloud



©2015 by Trend Micro Incorporated. All rights reserved. Trend Micro, the Trend Micro t-ball logo, and OfficeScan are trademarks or registered trademarks of Trend Micro Incorporated. All other company and/or product names may be trademarks or registered trademarks of their owners. Information contained in this document is subject to change without notice. [DS06_TMHES_150528US]